

Health Quest

Plain Language Summary of Financial Assistance Policy

Health Quest is a system of nonprofit hospitals and healthcare providers with a mission to improve the health of the communities it serves in the Hudson Valley by providing quality patient care based on a commitment to excellence, innovation and state-of-the-art technologies. The Health Quest financial assistance program is intended to assist residents with limited financial resources, who reside in Health Quest hospitals' primary service areas.

Eligibility

Uninsured patients with annual family incomes of less than 300% of the federal poverty level, and insured patients with family incomes of less than 150% of the federal poverty level, who have exhausted all third party payment possibilities available to them, may be eligible for financial assistance. Financial assistance is granted only when patients are found to have met all financial criteria based on the disclosure of proper information and documentation. (Visit <http://aspe.hhs.gov/> website for current federal poverty levels.)

Type of Assistance

Family income will be used to determine the type of assistance. Free care is available to uninsured patients with family income equal to or less than 200% of the federal poverty level and qualifying insured patients with family income equal to or less than 150% of the federal poverty level. Discounted care is available to uninsured patients with family income 200%-300% of the federal poverty level.

Fees Charged Patients Eligible for Financial Assistance

Patients eligible for financial assistance will be expected to pay no more than the rate generally allowed for patients covered by Medicare. This applies to the patient payment obligations for emergency and medically necessary care.

How to Apply

To obtain an application, apply for assistance, or for help in completing an application, contact:

*Health Quest
System Business Office
1351 Route 55, Suite 104
LaGrangeville, New York 12540
845-475-9940
TTY: (800) 421-1220*

To Obtain More Information

The Health Quest financial assistance policy and financial assistance application are available at: www.healthquest.org/financialassistance

Availability of Translations

The financial assistance policy, application and this plain language summary are available in Spanish.