WCHN Security Questions

1. Open a browser and enter https://access.wchn.org

2. At the login page enter your WCHN credentials:

![Login Page]

A message will be displayed that will tell you about the WCHN “Security Enhancements”.

**Security Enhancements**

Please note: To further protect the security of your information on our website, we've made some changes to our account login.

Keep Your Information Safe
- A new way to protect your identity
- Adds a layer of protection to your account, as an additional level of security

How Does It Work?
Lets us know it’s really you - If you sign in from a computer we do not recognize, we will make sure it is really you by asking a security question that only you can answer to verify your identity.

What are the next steps?
- Select and answer 3 security questions
- Register your computer
- Confirm your settings

3. Click Continue when you have finished reading.
Enrollment

4. You will have to select and answer 3 security questions. “Remember your answers as you will be asked for them each time you log in from a different computer”.

5. Once you have chosen and answered your 3 questions you will be asked to remember or not to remember the computer you are signing in from.
   a. If you answer **YES** that computer will be remember so the next time you login you will just have to enter your network credentials.
   b. If you answer **No** you will be asked to answer one of the questions.

6. Once you have answered Yes or No then click **Continue**.