

Accessing Citrix Applications

Target Audience: All Nuance Employees

In order to standardize, all Nuance Health Employees will use a singular link for accessing Citrix Applications remotely via **Google Chrome** or **Microsoft Edge**.

Remotely connecting to your Citrix Applications:

1. Navigate to <https://nuancehealth.okta.com>
2. Enter your **Nuance Email** and **Password**
3. Click **Sign In**

You will be prompted to verify your credentials through Okta's Two-Factor Authentication

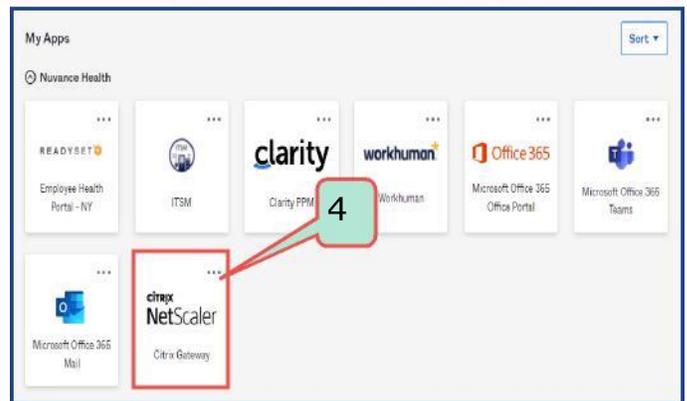
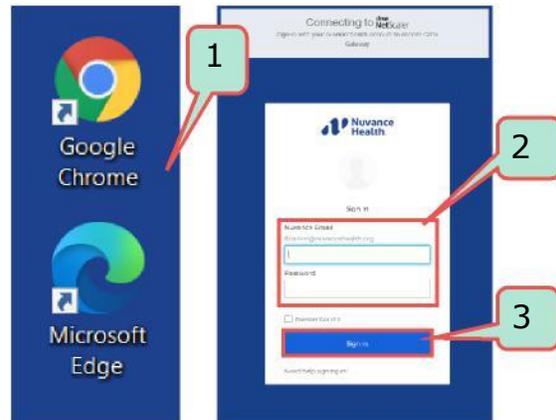
4. Click Citrix NetScaler

Alternatively, you can go to <http://access.nuancehealth.org>



The first time that you connect, you may be prompted to install the application that performs the security scan

5. If prompted, click **Download**
6. Click **nsepa_setup.exe** to run the installer
7. Click **Install**



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Citrix **NetScaler Gateway** pop-up displays indicating it will attempt to perform an Endpoint Analysis scan

8. Click **Always**

9. Select **Citrix application** as usual

