

Sharon Hospital **Virtual Community Forum**

Christina McCulloch, MBA, BSN, RN, President

Rowena Bergmans, Vice President Payer Relations and Community Partnerships

February 27, 2023



Today's Agenda

1. Welcome

2. Hospital Updates

- *Don't Delay Your Care*
- *Awards & Recognition*
- *Investing in Sharon Hospital's Future*
- *Community Health Needs and Health Improvement*

3. Affiliation Update

4. Question & Answer

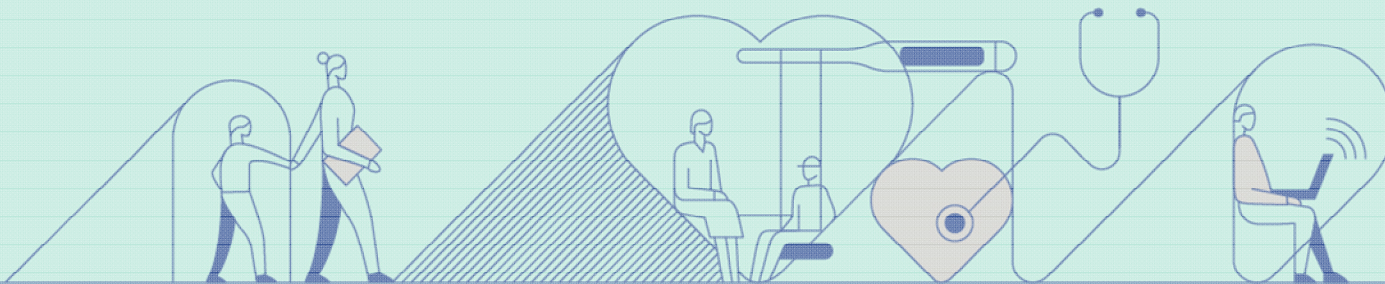
Time for a check up?

Don't put your health on hold

- Visitation policy
- Enhanced patient safety measures
- Direct book
- Telehealth visits



Awards & Recognition



Sharon Hospital Again Awarded 5 Star Rating from CMS/Medicare



Three Years Running!



Quality Care at Sharon Hospital

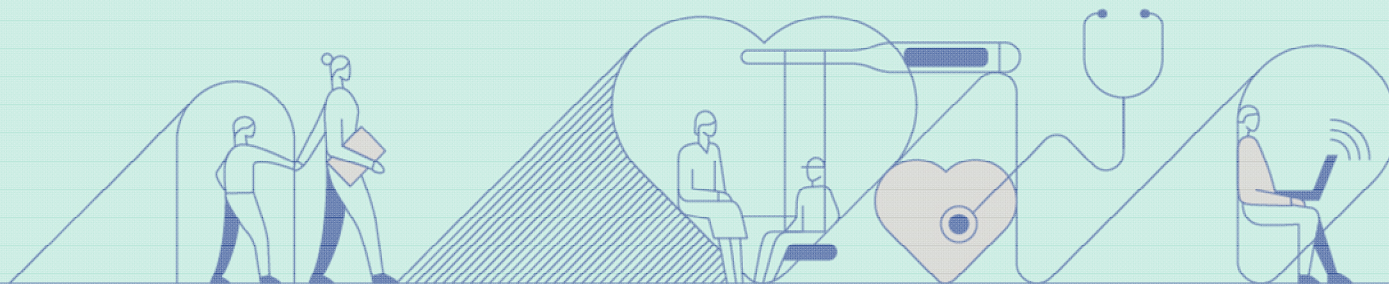
Healthgrades Awards

- Five-Star Pulmonary Recipient Award™ — 2022
 - Superior clinical outcomes in treating pneumonia
- Five-Star Cardiac Recipient Award™ — 2022
 - Superior clinical outcomes in treating heart failure

American Heart Association/ American Stroke Association Award

- Get with the Guidelines Stroke Gold Plus – 2022

Investing in Sharon Hospital's Future



Introducing Dan DeBarba, Nuvance Health's new Chief Financial Officer



Say Hello to Dr. Dereck DeLeon, Chief Academic Officer Medical Education and Research



- Partnerships with medical schools, colleges and universities to develop the next generation of providers
- Medical Residency programs – primary care a priority
- Nursing, pharmacy and social work partnerships
- Global Health Initiative – partnerships across the world
- Community College and High School programming
- Cancer and other research



**Welcome,
Dawn
Woodruff!**

**Chief Nursing Officer
Sharon Hospital**

New Members of Sharon Hospital Staff

Dr. J. Keith Joseph, Physician

Dave Jensen, EMS Coordinator

Dr. Rohith Nair, Hospitalist

Dr. Md Bhuiyan, Hospitalist



New Sharon Hospital Helipad State-of-the-Art Life-Saving Care

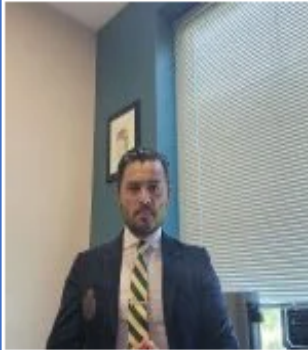
Telemedicine and Specialty Care

New access to specialty care consultations

- Oncology
- Neurology
- Infectious Disease



In the Media: Investments & Highlights



Holidays can be a trigger for some, Sharon Hospital psychiatrist says

Local News December 23, 2022

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SHARON - The holiday season for most is a time of joy and celebration, but for those struggling with mental health issues, it can...



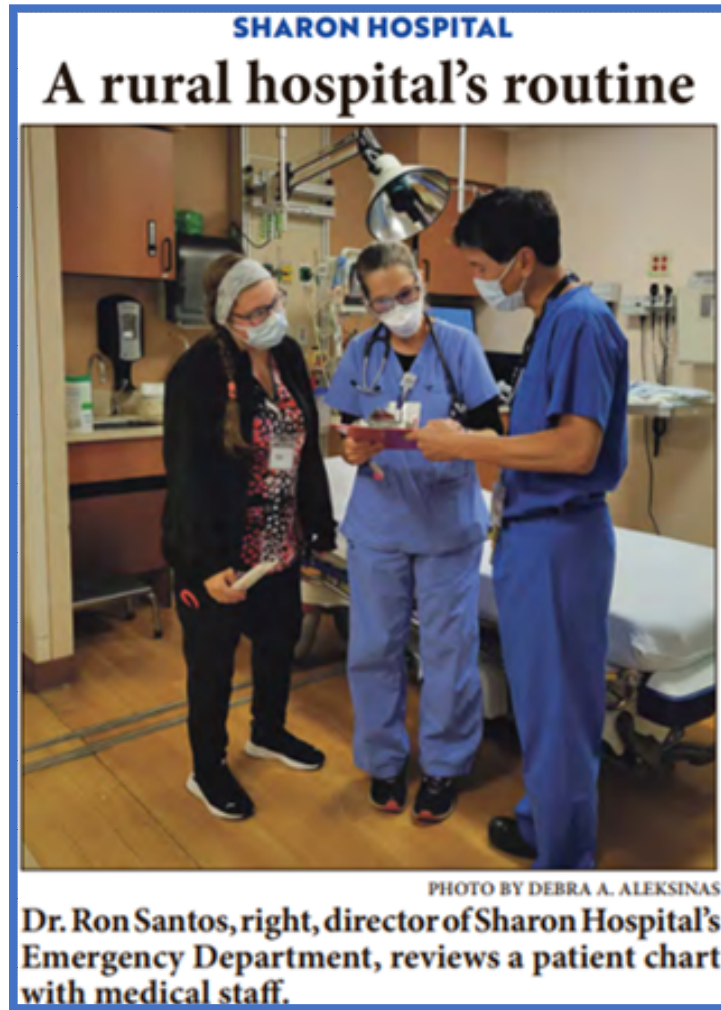
Sharon Hospital's new service addresses drug ODs

Local News January 15, 2023

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SHARON - Always seeking ways to help address the growing number of drug overdoses in the region, Greenwood's Counseling and Referrals, Inc. is partnering...

In the Media: Investments & Highlights



Sharon Hospital Team: ***Sharon Hospital is Open and Here for You***





Sharon Hospital

Community Health Needs Assessment and Community Health Improvement Plan

Rowena Bergmans, VP Strategic Payer and Community Partnerships

2/27/23



Community Health Needs Assessment Overview

The Patient Protection and Affordable Care Act of 2010 (ACA) requires tax-exempt hospitals to create a hospital community health needs assessment (CHNA) every three years with inputs from the community, requirements include:

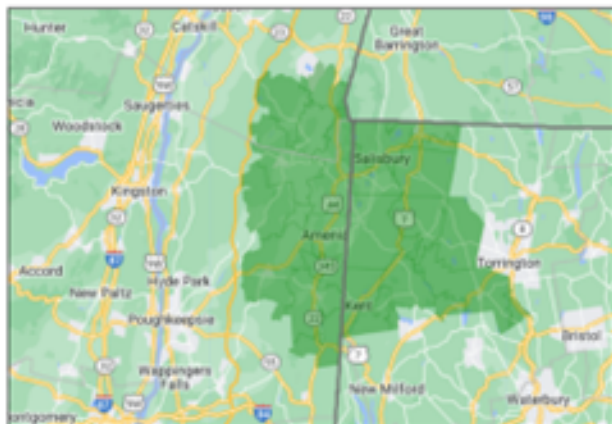
- Demographic Assessment identifying the community the hospital serves
- A community health needs assessment survey of perceived healthcare issues
- Quantitative analysis of actual health care issues
- Appraisal of current efforts to address the healthcare issues

Each report identifies hospital service area, demographics, social determinates of health and health equity as factors influencing well-being, neighborhood environments, economic stability of our residents, access to healthcare, burden of physical and behavioral health disease and community need.



<https://www.nuvancehealth.org/community>

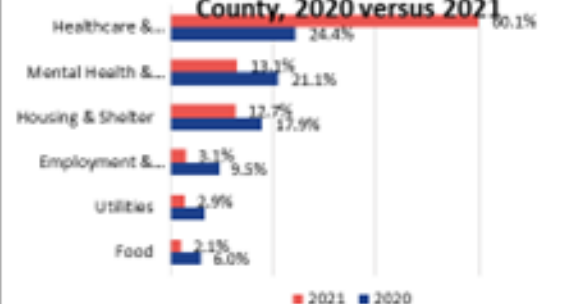
Community Health Needs Assessment Findings



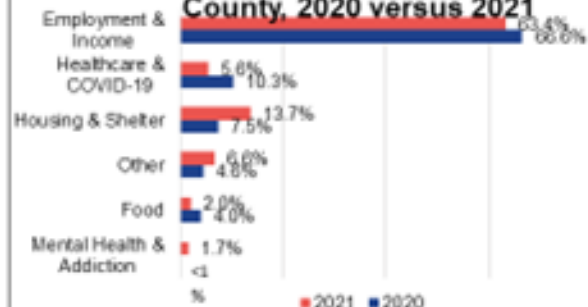
- Chronic Disease
- Mental Health/Substance Use
- Access to Care
- Health Disparities

Social Drivers of Health have a major impact on people's health, well being and quality of life. SDOH contribute to wide health disparities and inequalities.

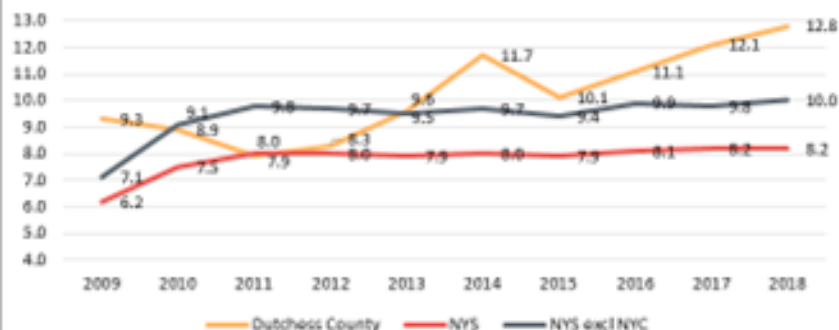
Top 211 Service Requests in Litchfield County, 2020 versus 2021



Top 211 Service Requests in Dutchess County, 2020 versus 2021



Age-Adjusted Suicide Death Rate per 100,000 within New York Service Area



Source: Mid-Hudson Region CHRA, NYS Department of Health Vital Statistics, 2022

Source: United Way 211

Community Health Improvement Plan Priorities

Health Disparities

- Stratify clinical data to identify health disparities; implement strategies to reduce or eliminate these disparities.
- Initiate cultural competency training in all patient care areas to support an inclusive healthcare environment.

Chronic Diseases

- In partnership with the American Heart Association, implement a Public Library Hypertension Program to provide education and home management of hypertension.
- Implement Senior Care Team to address social drivers of health among older adults seeking care in the emergency department.

Well-Being and Prevent Mental and Substance Use Disorders

- Provide Mental Health First Aid; expand offerings to include Spanish language classes.
- Provide competency training for healthcare and social services providers on Screening, Brief Intervention, and Referral to Treatment (SBIRT)

CON Affiliation Update

PYA





Nuvance Health Community Forum

Independent Monitor Discussion Document

February 7, 2023 – ***Danbury Hospital***

February 8, 2023 – ***Norwalk- Hospital***

February 27, 2023 – ***Sharon Hospital***

Contents

1 / Role & Duties
of Independent
Monitor

2 / Timeline for
Seventh Semi-
Annual Review

3 / Conditions &
Findings Relevant
to Seventh Period
Review

4 / Next Steps

5 / Q&A



Role of the Independent Monitor

- ✓ Reports to Office of Health Strategy (“OHS”)
- ✓ Retained at sole expense of Nuvance Health
- ✓ Responsible for monitoring Nuvance Health’s compliance with the **Conditions** set forth in the **Agreed Settlement**.
- ✓ Retained by OHS for minimum of 5 years
(*With OHS option to rescind after year 3*)

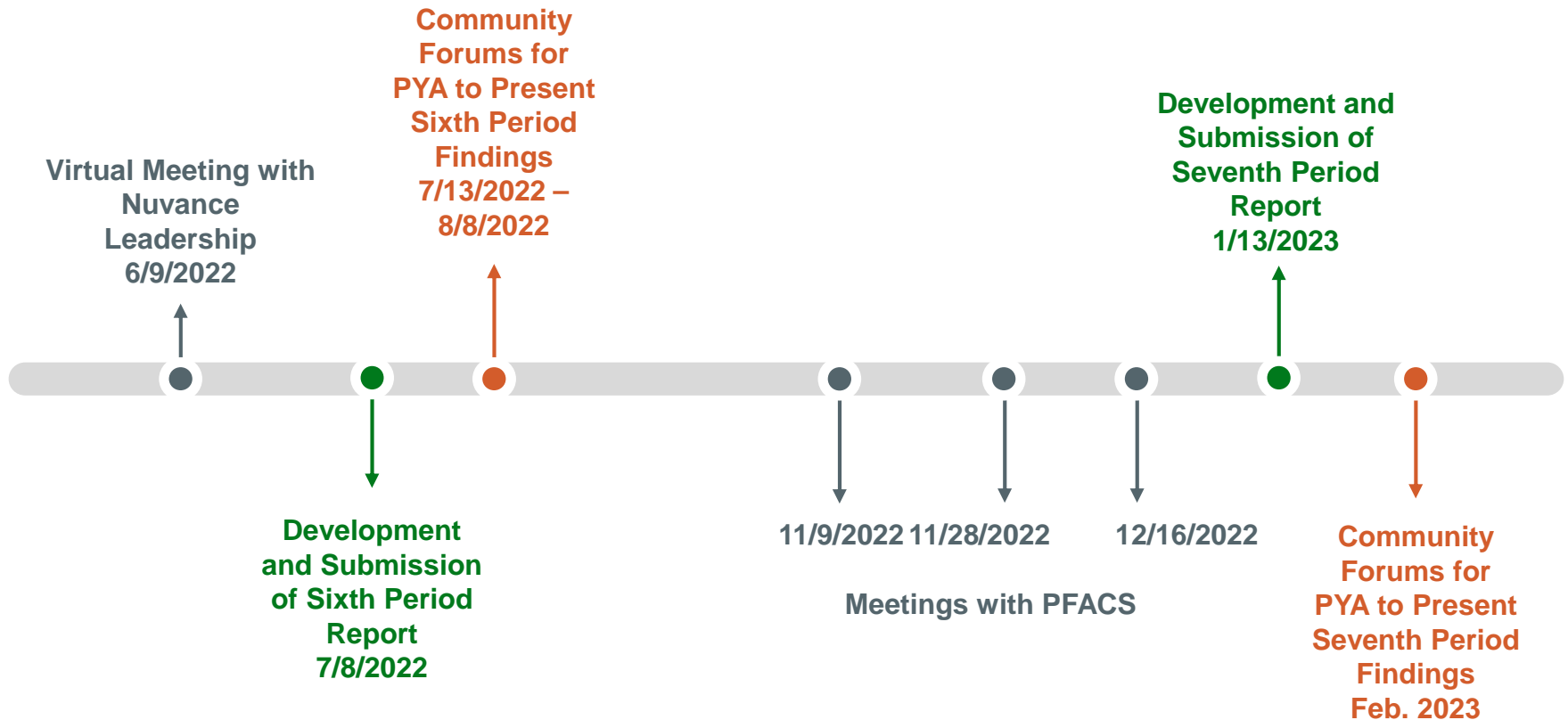


Independent Monitor Duties

- 1 Conduct **on-site visits** of Hospitals on a semi-annual basis.
 - 2 Furnish a **written report** of assessment to OHS within thirty (30) days of the completion of each semi-annual on-site visit.
 - 3 **Meet with representatives** of each hospital's community service area at 6 months after the Date of Closing, and annually thereafter.
 - 4 Nuvance Health shall hold a **public forum** in the Danbury, Norwalk and Sharon communities within 60 days of the IM's report. OHS has asked IM (PYA) to participate in these public forums.
 - 5 If Nuvance Health is substantially **out of compliance** with the Conditions, IM will notify OHS and Nuvance in writing and convene a meeting with Nuvance to determine compliance and corrective action.



Timeline: 7th Semi-Annual Review Period





Conditions & Findings Relevant to 7th Semi-Annual Review

Condition	Short Description	Compliant with Terms in Condition?
1	Community representative on Danbury and Norwalk Hospitals' Boards	Yes
2	Twelve community representatives on the Sharon Hospital Board	Yes
3	Joint Board meetings	Yes
4	Culturally and linguistically appropriate services	Yes
5	Maintain/adhere to current charity care and indigent care policies after closing or adopt policies that are at least as generous to the community	Yes
11	Independent Monitor on-site visits	Yes
12b	Public forums in Danbury, Norwalk, Sharon communities	Yes
13	Compliance with the terms and price constraints specified in Attachment A	Yes
15	Cost savings for hospitals and report of financial measurements	Yes
16	Annual updates on various enhancements and initiatives	Yes
18	Maintain sufficient Obstetrics and Gynecology physician staffing	Yes
19	Participation in Connecticut Health Information Exchange	Yes
21	Annual updates on various integration initiatives	Yes



Next Steps

- ***Ongoing monitoring*** of Nuvance Health compliance with Agreed Settlement Conditions
- ***Regular check-ins*** with Nuvance Health and OHS
- ***Eighth semi-annual report and next round of onsite visits*** summer/fall 2023
- Attend next ***public forum***



Questions & Answers



Appendix

Conditions not relevant to seventh semi-annual review

Conditions not relevant



Condition	Description
6	Advance written notice to OHS of revisions to charity/indigent care policies
7	Include stakeholders in conducting the next required Community Health Needs Assessments Implementation Strategies, to OHS.
8	Maintain community benefit programs consistent with Schedule H of IRS Form 990. Apply no less than a 1% increase per year toward the CT hospitals' net community benefit expenses
9	File organizational documents within one month of closing
10	Select independent monitor
12a	Meetings with community members
14	Submission of strategic plan
17	Submit quality performance data to OHS
20	Annual reports updating quality performance data
22	NewCo shall provide two reports, due February 1, 2021 and February 1, 2023 respectively, on the following items related to the transaction (<i>OHS temporarily waived</i>)



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Thank you!

Questions?

Please enter any questions you have using:

- Zoom chat
- Facebook comments