



Financial assistance



Qualifying for assistance with your medical bills

179012_ENGLISH_FAP_TRI_191202

Applications

Applications for financial assistance are available at the Facility Business Unit, Registration Department, Emergency Department, and in the Office of Community Relations. The applications are available in English, Spanish and Portuguese.

Nuvance Health (Danbury, New Milford and Norwalk Hospitals) will make a determination on your eligibility for financial assistance as soon as possible after receiving a completed application for assistance. You will receive written notice of the outcome of your case.

In the event your application is rejected, we will provide you with the reason for the rejection and provide you with information on how to appeal the determination. In the event you choose to appeal, we will work with you to ensure we take into account all relevant facts when making our final determination.

24 Hospital Avenue
Danbury, CT 06810

Call us at
(203) 739-7000

nuvancehealth.org



Are you uninsured or having problems paying your hospital bills?

We may be able to help. If you are coping with a personal financial hardship due to lack of insurance or extraordinary medical costs, financial assistance may be available to cover some or all of the costs of inpatient, outpatient and emergency services provided by Nuvance Health (Danbury, New Milford and Norwalk Hospitals).

Please note:

Danbury, New Milford and Norwalk Hospitals will always provide emergency medical treatment without regard to your ability to pay.

Criteria

Our hospitals will provide you with financial assistance in the event that **all** of the following conditions are met:

- You have one or more outstanding balances due to Danbury Hospital, New Milford Hospital, Norwalk Hospital, or the Western Connecticut Medical Group.

- You have applied and been denied eligibility for any medical or health care coverage provided under Medicaid or State programs due to failure to satisfy income or other eligibility requirements.
- You are not eligible for coverage for hospital services under any other health or accident insurance program (including workers' compensation, third-party liability, motor vehicle insurance).
- Your household income is at or below 250% of the Federal Poverty Income Guidelines (Based on the annual Federal Poverty Guidelines).

If your family income is below 400% of the Federal Poverty Guidelines, you may still be eligible for a discount on hospital charges.

Our trained Financial Counselors are available to assist you in determining whether you qualify for financial assistance. Our Financial Counselors can assist you with applying for financial assistance from government programs, and with establishing payment arrangements. They also can approve adjustments to your balance based on financial need and/or medical hardship. Any patient who qualifies for financial assistance from the Network will not be charged more than the Amounts Generally Billed (AGB) for emergency or medically necessary care.

Please contact us

By phone at:

(203) 739-7773

Danbury Hospital or Western Connecticut Medical Group
9 am – 4 pm, Monday–Friday

(203) 852-2016

Norwalk Hospital

or

(860) 210-5433

New Milford Hospital campus
9 am – 4 pm, Monday–Friday

Walk-ins welcome at:

Danbury Hospital

5th floor Tower Lobby Business Unit
9 am – 4 pm, Monday–Friday

Norwalk Hospital

1st floor Trefz Lobby

9 am – 4 pm, Monday–Friday

